



## **Permit, Project and Code Systems Offline**

**Monday (11-07-11) and Tuesday (11-08-11)**

Due to system updates and maintenance of the City of The Colony's Trakt software, all permit, project and code systems will be offline for requests on Monday (11-07-11) and Tuesday (11-08-11).

Any permit or project submittals will be accepted with payment all day Monday and Tuesday morning. However, they will not be processed until Tuesday afternoon or Wednesday. At that time, permits will be issued via email, fax or in person after our staff contacts the applicant with confirmation that the permit has been processed. Project submittal timelines should not be affected. If there are any questions, please contact Brooks Wilson, Senior Planner, at [bwilson@thecolonytx.gov](mailto:bwilson@thecolonytx.gov) or 972-624-3164.

Any inspection requests for permits submitted during the time our systems are offline must be submitted after Wednesday (11-09-11), to ensure that your permit has been entered into the system.

Normal operations will resume after 12:00 p.m. Tuesday (11-08-11).

For questions, please contact Felicia Koppang, Development Services Coordinator, at [fkoppang@thecolonytx.gov](mailto:fkoppang@thecolonytx.gov) or 972-624-3166.